

Job Description: Junior QA Developer

Netsweeper Inc. is a worldwide organization specializing in Content Filtering Software Solutions. We hold the industry's most advanced proprietary global filtering system for ISPs, Telcos, governments, schools, and corporations and our customers are located around the world and in every industry vertical. Netsweeper's purpose is to protect people from inappropriate content that permeates the Internet and Web pages; our technology provides customers with the ability to choose available and allowable URLs, IMs and file transfers. Our filtering software and solutions continuously evolve and offer the most protected and managed Internet experience currently available.

We are currently seeking a keen and engaged Junior QA Developer to join our Waterloo team. Within the established corporate policies of Netsweeper and reporting to the QA Team Lead, as a member of the Quality Assurance team, you will leverage advanced technical expertise to automate component, system and regression testing. In this role, you will be responsible for the automation and manual testing of the Netsweeper product lines. You will work closely with the Development team during the development phase creating test cases to validate features and requirement changes in the product.

Essential Duties and Responsibilities:

- Manual and Automation of API test suites using existing and new frameworks
- Assist Technical Support to troubleshoot and perform root cause analysis
- Liaise and work closely with the Netsweeper Development
- Serve as a Subject Matter Expert (SME) for variances and known issues
- Analyze results and deliver test summaries and recommendations to the product team
- Contribute to the improvement of how we do testing at Netsweeper
- Investigate script failures in automated test plans, modify scripts and libraries and log product defects.
- Develop and maintain test libraries used to control automated unit and regression test suites.
- Work with Development to perform code reviews and assist with debugging and profiling
- Initiate and participate in efforts to improve group productivity and test effectiveness
- Ability to enjoy the challenges of your work and see them as opportunities to learn

Technical Competencies:

- Bachelor's degree or Diploma in Computer Science or equivalent experience
- Demonstrated analysis, problem solving and skills troubleshooting expertise
- Experience applying test methodologies, create test plans, execute & automate test cases.
- Experience with PHP, Shell with C, Java, and AWK optional
- Previous experience with traffic control tools like IXIA IxLoad a nice to have
- Ability to multi-task and perform effectively under pressure
- Solid understanding of Internet technologies: firewalls, web servers, web proxy servers, etc.
- Understanding of database concepts and data management (RDBMS) and SQL

Other Essential Qualities:

- Must be thorough, precise and have a strong eye for detail
- Able to work independently on tasks while also being able to work well within a dynamic team
- Have strong problem-solving skills and a results-oriented focus
- Have a passion for "breaking things" and a desire to learn from each QA task
- Feel satisfaction in doing one's work well and willing to go the extra mile

What We Offer:

- Health and Dental benefits
- Health Spending Account (HSA)
- Three weeks' vacation to start
- Financial assistance for job-related PD (annually)
- Opportunity to work with talented colleagues
- Snacks & coffee to keep you alert and motivated
- Flexibility to help with work-life balance
- Team activities for fun

If you are seeking a Junior QA position and are looking to join a progressive company in the heart of Canada's Technology Triangle, apply today and include "Junior QA - Waterloo" in the subject line. Along with your resume and cover letter, please include details on your salary expectations.

Netsweeper Inc. is committed to fostering an inclusive, accessible work environment, where all employees feel valued, respected and supported.

Netsweeper Inc. offers accommodation for applicants with disabilities as part of its recruitment process. If you are contacted to arrange for an interview or testing, please advise us if you require additional accommodation.

We thank all candidates for their interest but due to the volume of resumes we receive, only candidates under consideration will be contacted. If interested in this position, please apply to:

careers@netsweeper.com