

# Software Testing Technician

## Company Description:

Netsweeper Inc. is a worldwide organization specializing in Content Filtering Software Solutions. We hold the industry's most advanced proprietary global filtering system for ISPs, Telcos, governments, schools, and corporations and our customers are located around the world and in every industry vertical. Netsweeper's purpose is to protect people from inappropriate content that permeates the Internet and Web pages; our technology provides customers with the ability to choose available and allowable URLs, IMs and file transfers. Our filtering software and solutions continuously evolve and offer the most protected and managed Internet experience currently available.

## Job Description: Software Testing Technician

We are currently seeking a keen and dedicated Software Testing Technician to join our Waterloo team. Within the established corporate policies of Netsweeper and reporting to the QA Team Lead, as a member of the Quality Assurance team, you will leverage advanced technical expertise to automate component, system and regression testing. In this role, you will be responsible for the automation and manual testing of the Netsweeper product lines. You will work closely with the Development team during the development phase creating test cases to validate features and requirement changes in the product.

## Essential Duties and Responsibilities:

- Develop and document software testing plans.
- Develop and implement software and information system testing policies and procedures.
- Install software and hardware and configure operating system software in preparation for testing.
- Perform Manual and Automation of API test suites using existing and new frameworks.
- Execute and document results of software application tests and information and telecommunication systems tests.
- Analyze results and deliver test summaries and recommendations to the product team.

## Technical Competencies:

- Bachelor's degree or Diploma in Computer Science or equivalent experience.
- Experience with Linux, Unix, Java, Device Drivers, HTML editing software.
- Experience with Servers, MS Windows, MS Office, Data analysis and communication software.
- Experience applying test methodologies, create test plans, execute & automate test cases.
- Solid understanding of Internet technologies: firewalls, web servers, web proxy servers, etc.
- Understanding of database software and data management (RDBMS) and SQL.

## Other Essential Qualities:

- Must be thorough, precise and have a strong eye for detail.
- Able to work independently on tasks while also being able to work well within a dynamic team.
- Have strong problem-solving skills and a results-oriented focus.
- Have a passion for "breaking things" and a desire to learn.
- Feel satisfaction in doing one's work well and willing to go the extra mile.
- Ability to enjoy the challenges of work and see them as opportunities to learn.
- Ability to multi-task and perform effectively under pressure.

### **What We Offer:**

- Health and Dental benefits,
- Health Spending Account (HSA),
- Participation in RRSP/DPSP,
- Life Insurance benefits,
- Three weeks' vacation per calendar year,
- Financial assistance for job-related PD (annually),
- Opportunity to work with talented colleagues,
- Snacks & coffee to keep you alert and motivated,
- Flexibility to help with work-life balance, and
- Team activities for fun.

If you are seeking a Software Testing Technician position and are looking to join a progressive company in the heart of Canada's Technology Triangle, apply today and include "Software Testing Technician - Waterloo" in the subject line. Apply to: [careers@netsweeper.com](mailto:careers@netsweeper.com)

Along with your **resume** and **cover letter**, please include details on your salary expectations.

Netsweeper Inc. is committed to fostering an inclusive, accessible work environment, where all employees feel valued, respected and supported.

Netsweeper Inc. offers accommodation for applicants with disabilities as part of its recruitment process. If you are contacted to arrange for an interview or testing, please advise us if you require additional accommodation.

We thank all candidates for their interest but due to the volume of resumes we receive, only candidates under consideration will be contacted.